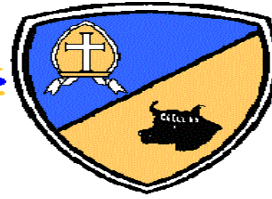


# ST. LUKE'S CHURCH OF ENGLAND PRIMARY SCHOOL



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Headteacher: Mr S Hardaker e-mail [enquiries@admin.saintlukes.wigan.sch.uk](mailto:enquiries@admin.saintlukes.wigan.sch.uk)

26 May 2023

Dear Parents and Carers,

## Lunch Shop

From 19 June 2023 Lunch Shop will change to School Hub, which will be more user friendly and have improved functionality.

Accompanying this letter is an information leaflet from Orian, which provides a QR code where you can view a demonstration of the new system.

For the time being there is no action that you need to take – you will continue to log on to Lunch Shop and when the transition takes place you will be redirected to School Hub and given instructions on how to set up your app.

If you have any queries regarding the change you can contact Orian at [schoolhubsupport@orian.co.uk](mailto:schoolhubsupport@orian.co.uk)

Yours sincerely,

*S Hardaker*

Mr S Hardaker  
Headteacher



We are in the final stages of developing our new online system to enable you to manage your child's school lunches, trips, uniform and more.

School Hub will replace Lunch Shop during the spring/summer term and will include several improved functionalities to aid your user experience as a busy parent.



**School Hub will:**

- Be fully mobile optimised, for a seamless 'app style' experience
- Offer support for children in the same family who attend different schools
- Create reminders for forgotten meal bookings
- Automate wallet top-ups via scheduled recurring payments
- Generate digital permission slips for school trips, etc.
- Allow for direct parent-to-school messaging
- Have the ability to process Childcare vouchers



We can't wait to launch School Hub at your child's school. In the meantime, scan the QR code to access FAQs and see a preview of the new system.

If you have any questions about the launch of School Hub or the system, please contact: [schoolhubsupport@orian.co.uk](mailto:schoolhubsupport@orian.co.uk)

